00 **G** 00000000

00 G 0000 4 00000

- Task achievement @@@@purpose @@@tone @@@answer all points @@@@
- coherence and cohesion <code>□□□□□□□</code>
- vocabulary □□
- grammar 💵

G 00000 7 000

- 1.0000000000
- 3. 0000000000
- 4.00000000000
- 5. 000000 000 00 000
- 6. DDDDDDDD OthinkingOexplainingOcomplainingO
- 7. 000000000000
- 1. Read the task and highlight key things
- 2. Choose the "tone": formal, informal
- 3. Choose an appropriate greeting and ending
- 4. Decide on the overall purpose of the letter
- 5. Decide on the paragraph strcuture
- 6. Know the aim of each paragraph
- 7. Think of an idea for each point

Formal letters



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Party company hotel manger pleased improves

□□ G □□ 5 □ paragraph

- 1. purpose □□
- 2. three parapraph describe explain suggest 3 000
- 3. ending □□

less common vocabulrary

- the party that my company held (hold \square have $\square\square\square$)
- everything went according to plan □□□ go according to□
- a thoroughly memorable evening
- we were particular impressed by
- personel <code>□□□members</code> of the events team
- welcoming and attentive
- ensured that the party ran smoothly \$\text{000000}\$
- care could have been taken with
- it would have been nice to see

- struggled to find the events room
- consider improving your signage
- hosting such a special event

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First sentence, stating the purpose of the letter, for example

- I am writing with regard to
- I am wiring to request / to ask for
- I am writing to thank you for
- I am writing to inform you that
- I am writing inform you fo my decision to
- I am writing to complain about

Final sentence ending in a formal way

- On behalf of all of my colleagues, I would like to thank you for ... DDDDD DDDDD ... DDD
- Thank you for your help and support
- I look forward to receving your reponse
- I await your prompt reponse [][[][[][]
- I hope that you will adress these concerns as soon as possible
- Please let me know if you require any furture information
- I hope that my request does not cause your any in convenience.

3 000

- 1. 000000000 I am 000 I'm
- 2. DDDDDDD I would like Inot can I have
- 3. DDDD Dexclamation marks

Inform letter DDDDD



- look forward to catch up with you
- something has come up
- I'm not going to be able to make it
- we haven't had a proper chat
- a conference that runs from ... to...
- to rush back
- we're being treated to a meal
- I'm expected to attend
- On a more positive note,
- I'll be cooking a meal at my place
- you're more than welcome

Informal 0000000



Beginning and ending

Dear Simth - Best wishes, Best regard, See you then! All the best,

- I hope you're well
- I hope this letter finds you well
- I hope you enjoyed
- I'm just writing to let you know that
- I'm just writing to thank you for
- I just wanted to write a quick letter to tell you...

- I hope to see you soon
- Hope to see you then!
- Enjoy youre stay/trip/holiday
- Best of luck with your
- I'm sure you'll have a great time
- Keep in touch!
- Say hello to the family
- I look forward to catching up with you soon

□□□□ Thanking someone

informal

- I'm just writing to thank you for
- I can't thank you enough for
- Thank you so much for ... It was really kind of you

formal

- I am writing to thank you for
- I am grateful for
- We would all like to thank you for

□□□□ Requesting

informal

• I hope you don't mind me asking, but could your possibly...?

- ra pe really grateful if you could
- I'm just writing to ask wether you could
- It would be greate if you could

formal

- I have decided that I would like
- I would therefore ask that you
- I would also like you to
- I was wondering if it would be possible for me to
- I would be grateful if you could
- I would like to request that you
- I would appriciate it if you could

□□□□ Making a suggestion

Informal

- I was wondering if you would like to
- why don't we
- Why don't you
- You're more than welcome to
- And don't foget to

Formarl

- I would like to suggest that you
- Another solution would be to
- As the misktake was caused by your company,I hpoe that you will

DD/DDDProblem/excuses

Informal

- I'd love to accept your invitaion, but unfortunately...
- I'm afraid I won't be able to
- Sorry I didn't write to you earlier, but
- This is why I didn't have time to

Formarl

- I am writing to complain that
- I would like to express my dissatisfaction with
- I was extremely disappoionted / unhappy with
- Unfortunately
- As a result of this error, I was unable to
- The issue that most concerns me is
- I hope that you will address this problem / these concerns as soon as possible

□□□□ Apologising

Formal

Trv

- I would like to apologise for
- Please accept my sincere apologies

Informal:	Formal:
Buy	Purchase
Answer	Respond
At first	Initially
Enough	Sufficient
A lot of	Many/ Much/ Numerous
Need	Require
Right away	Immediately

Attempt

Ask for Request

Also Moreover
That's why Therefore
Better Superior
Old Elderly
Cheap Inexpensive
Costly Expensive
Next Subsequently

Tell Inform
Leave Depart
Wrong Incorrect
Fix Repair
Live Reside
Home Residence

Start Commence/ Begin

Whole Entire

Get Acquire / Obtain

Watch Observe

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